

Product Updates

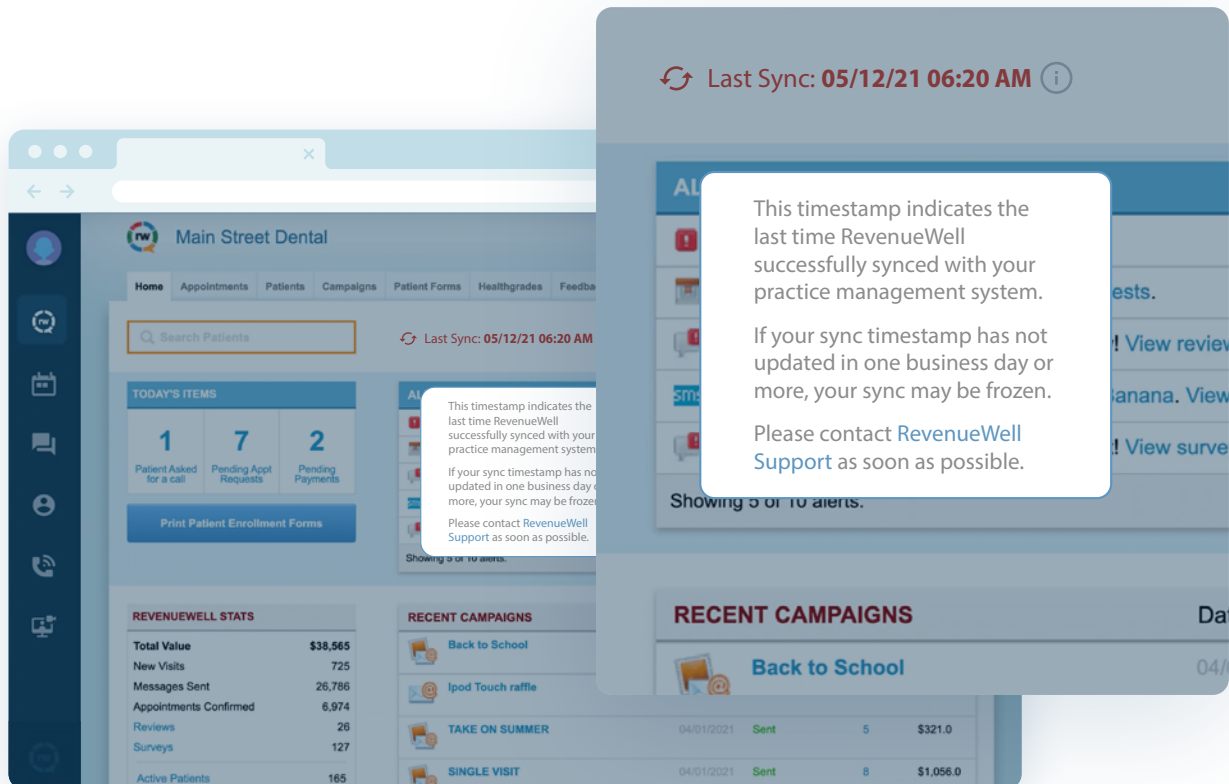
Marketing Platform

Update

DataSync Timestamp View

The DataSync timestamp on RevenueWell's homepage now turns red if a DataSync has not been performed in 24 hours. By clicking the information button near the red time stamp, users will receive additional context around the alert and steps on what to do next.

This change helps to notify practices if there is a disruption in patient data sync, and ensures practices have the necessary intel to resolve the frozen DataSyncs in a timely manner.



The screenshot shows the RevenueWell dashboard for 'Main Street Dental'. At the top, there's a navigation bar with tabs: Home, Appointments, Patients, Campaigns, Patient Forms, Healthgrades, and Feedback. Below this is a search bar and a 'Last Sync: 05/12/21 06:20 AM' timestamp in red. A popup window is open over the timestamp, providing context: 'This timestamp indicates the last time RevenueWell successfully synced with your practice management system. If your sync timestamp has not updated in one business day or more, your sync may be frozen. Please contact RevenueWell Support as soon as possible.' The dashboard also features sections for 'TODAY'S ITEMS' (Patient Asked for a call, Pending Appt Requests, Pending Payments), 'REVENUEWELL STATS' (Total Value: \$38,565, New Visits: 725, Messages Sent: 26,786, Appointments Confirmed: 6,974, Reviews: 26, Surveys: 127, Active Patients: 165), and 'RECENT CAMPAIGNS' (Back to School, Ipod Touch raffle, TAKE ON SUMMER, SINGLE VISIT).

As always, if you have questions or feedback about this release feel free to reach out to our support team via support@revenuewell.com